



## Easy Clean Q&A v2.1

<b>Q:</b>	<b>Easy Clean vs. Conventional Cleaners</b>	<b>Q:</b>	<b>Easy Clean vs. Polishes.</b>
<b>A:</b>	Easy Clean is a derivative of our Rust Removal products and targets light Rust on any metal and Tea Staining on Stainless Steel. It is an environmentally friendly cleaner as opposed to most products which are a harsh acid.	<b>A:</b>	Easy Clean is designed to remove light rust and tea staining without the use of abrasives used within polishes. It is also better at getting into and cleaning tight areas.
<b>Q:</b>	<b>What preparation is required before using the Easy Clean?</b>	<b>Q:</b>	<b>What is the best way to apply the Easy Clean?</b>
<b>A:</b>	De-grease the item if grease and oil are present, then remove any loose rust, dirt and other contaminants before using Easy Clean. Make sure the surface is dry before application.	<b>A:</b>	Depends on the item being cleaned, we generally use a brush for tight areas like stainless turnbuckles and a kitchen sponge (Yellow & Green on each side) for straight runs. Apply a thin uniform coating, let it sit for 5-10 minutes and then wash it off with water. For heavier stains use the green side of the kitchen sponge and gently rub along the grain (for stainless steel)
<b>Q:</b>	<b>Will it clean Chrome such as mag wheels etc?</b>	<b>Q:</b>	<b>Will Easy Clean Remove Heavy Rust?</b>
<b>A:</b>	Yes brilliantly for light rust, for heavy rust please consider our Rust Remover Gel.	<b>A:</b>	No, it is designed for light rust and tea staining. For heavy rust please consider our Soak and Gel products.
<b>Q:</b>	<b>Is Easy Clean Organic or Chemical based?</b>	<b>Q:</b>	<b>Will it affect timber, rubber or plastic?</b>
<b>A:</b>	Easy Clean is organic.	<b>A:</b>	No, It has no effect on these materials.
<b>Q:</b>	<b>Does the Easy Clean work on items other than metal?</b>	<b>Q:</b>	<b>Will the Gel remove rust stains from Tiles, paving or concrete?</b>
<b>A:</b>	Yes, it has been used to remove rust stains from the Gel Coat on Boats and will work on most non-porous surfaces. If the rust has been baked on by the sun or there for some time I would recommend the Rusted Solutions Rust Remover Gel	<b>A:</b>	Whilst we have had some good results with porcelain tiles and ceramics it is not designed for this purpose.
<b>Q:</b>	<b>Will the Easy Clean affect good metal?</b>	<b>Q:</b>	<b>Will the Easy Clean remove paint?</b>
<b>A:</b>	No, it simply removes rust and tea staining.	<b>A:</b>	No
<b>Q:</b>	<b>Are there any materials that I should not try to clean with the Easy Clean?</b>	<b>Q:</b>	<b>Will the Easy Clean remove oxidation off aluminium?</b>
<b>A:</b>	Easy Clean is designed to clean light rust from and tea staining. While we have had success with other materials we suggest always testing a small inconspicuous area before cleaning the whole item.	<b>A:</b>	No it is not designed for use with Aluminium.

<b>Q:</b>	<b>How long does the Easy Clean take to do the job?</b>	<b>Q:</b>	<b>How long is the shelf life?</b>
<b>A:</b>	Light rust can be removed instantly, if this is not the case leave the Easy Clean on for 5-10 minutes then wash the surface with water. Should there be no change to the surface there is either a barrier in the way or our Rust Remover Gel may be required.	<b>A:</b>	We have product in the warehouse that has been sitting for 18 months and it is still working. Over time some white spotting may occur but that does not affect the operation of the product.
<b>Q:</b>	<b>What Safety Gear is Required?</b>	<b>Q:</b>	<b>Is Easy Clean Dangerous to use?</b>
<b>A:</b>	We recommend gloves and safety glasses as a precaution.	<b>A:</b>	We recommend wearing gloves and goggles as the Easy Clean contains a blue dye that will stain skin.
<b>Q:</b>	<b>What do I do when the item is clean?</b>	<b>Q:</b>	<b>Does it create a protective coating?</b>
<b>A:</b>	Wash the item with water and dry it. The end protective coating depends on the item being cleaned. For Chrome and Stainless Steel we recommend our Easy Shield Product.	<b>A:</b>	No, Easy Clean is a cleaner so after the item has been cleaned use your preferred protective product. For Stainless Steel and Chrome we recommend Rusted Solutions Easy Shield.
<b>Q:</b>	<b>What is the ph of the product?</b>	<b>Q:</b>	<b>What happens if I leave the Easy Clean on too long?</b>
<b>A:</b>	Around 3.5 which is 10 times less acidic than most soft drinks.	<b>A:</b>	It will dry out, if this happens simply place a wet sponge/ towel etc over the item and leave it for a few minutes to re-absorb the moisture then wash the area with water.
<b>Q:</b>	<b>Do you have Material Data Safety Sheets?</b>	<b>Q:</b>	<b>What sizes are available?</b>
<b>A:</b>	Yes. They are all available on our website. Technically	<b>A:</b>	500g, 1kg, 5kg and 20kg.
<b>Q:</b>	<b>Where is the product made?</b>	<b>Q:</b>	
<b>A:</b>	We are located in Brendale in Brisbane and the products are manufactured here.	<b>A:</b>	

## Troubleshooting

<b>The Rust/Tea staining was not removed.</b>	<b>The Easy Clean dried out and went hard.</b>
Easy Clean is not designed to remove heavy rust, for heavy rust try out Soak and Gel Products. If it is only light rust and sea staining that is not cleaning off there must be a barrier in the way like oil or grease etc. Remove the barrier and the product will work.	The only happens when the instructions have not been followed correctly. If this problem as occurred simply keep the surface wet with a saturated sponge or towel etc for around 5 minutes to allow the gel to reabsorb the moisture.
<b>White Spots have appeared in the Easy Clean.</b>	<b>Should you get a question that is not covered in this document please call us on (07) 3889 9987 as we are more than happy to assist. We will also add your question and answer to the new Q&amp;A Sheet for future reference.</b>
Over time white spots can appear in the Easy Clean. This is not mould, it is the organic thickening agent. This does not effect the performance of Easy Clean working.	